



March 25, 2013

**VIA ECFS**

Ms. Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington, DC 20554

Re: Notice of *Ex Parte* Presentation: CG Docket No. 10-207; CG Docket No. 09-158;  
CC Docket No. 98-170.

Dear Ms. Dortch:

On Friday, March 22, 2013, Michael Scurato, of the National Hispanic Media Coalition ("NHMC") met with Mark Stone of the Consumer and Governmental Affairs Bureau ("CGB") via telephone to discuss the Commission's work to prevent bill shock. Mr. Scurato was representing a number of other groups that had been present at an earlier meeting with CGB on July 12, 2012.<sup>1</sup>

During the meeting, Mr. Scurato restated a number of points made to other CGB staff in a meeting on July 12, 2012 regarding bill shock and CTIA's voluntary consumer usage alerts including that: the Commission should plan to evaluate the efficacy of the voluntary usage alerts program after CTIA's April 17 deadline and update the record in the above referenced dockets; and that the Commission should pay particular attention to the experience of consumers that may fall through the cracks, such as those with providers that are not party to the CTIA Consumer Code and non-English speaking consumers that are not served with alerts or information in their native language.

Mr. Scurato also urged the Commission to conduct consumer outreach and education once all voluntary usage alerts are in place. Mr. Scurato suggested that representatives of consumer groups and civil rights groups be invited to participate in any future consumer-oriented events, programs, or campaigns planned by the Commission.

I submit this letter today pursuant to Section 1.1206(b) of the Commission's rules, 47 C.F.R. § 1.1206(b). Please contact me should you have any questions regarding this submission.

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<sup>1</sup> See Letter from Cheryl A. Leanza, Leadership Conference on Civil and Human Rights, to Marlene H. Dortch, Secretary, FCC, CG Docket Nos. 10-207, 09-158; CC Docket No. 98-170 (July 12, 2012), available at <http://apps.fcc.gov/ecfs/document/view?id=7021986646>.

Respectfully submitted,

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cc: Mark Stone